



**THE NEW INDIA ASSURANCE COMPANY LIMITED**

**Regd. Office: New India Building, 87, Mahatma Gandhi Road, Fort, Mumbai-400001**  
**Mobile Handset & Tablets Insurance Claim Form**

*Please note: - The issue of this claim form is not to be taken as an admission of liability. All columns need to be filled up in detail in all respect.  
 Note: (\*) and (#) mark field implies mandatory fields, need to be filled in detail compulsorily or else the document shall be treated as incomplete.  
 In case of incomplete document/details claim will be void.*

**DETAILS OF THE INSURED/BENEFICIARY**

*Store Name:	LOT Mobiles Pvt Ltd and its all certified retailers, distributors, associates and partners.		Store Location
*Name of Customer/Purchaser: (please write complete name including father/ mother/ spouse name, etc as applicable)			Date of Purchase
			DD/MM/YY
1:*Address of Customer/Purchaser: (Note - Provide your reachable or present address on which any correspondence if required can be sent	*Address Line		*City
	*Address Line 2:		
*Pin code:		*State:	

**CONTACT DETAILS OF CLAIMANT/BENEFICIARY**

Landline No:	STD code		Any other relevant information:
*#Currently in use reachable 10 digit Mobile Contact no:			
Alternative contact no:			
Email Id:			
*# - Provide your currently in use reachable 10 digit Mobile contact no. which will be used for all your claim & information related communication purpose.			

**EQUIPMENT DETAILS:**

*Make:		*Model:	
*Purchase Invoice No:		*Purchase Date:	DD/MM/YYYY
*IMEI no / Serial no (as mentioned in your INVOICE/BOX): 1)		2)	
Type of Equipment:(Handset/Tablet)			

**DETAILS OF LOSS**

**Please enter relevant information according to the nature of your claim i.e. (Theft/Burglary/ Damage)**

*Date of Loss/Damage: DD/MM/YYYY	Time of loss:	Is there any other insurance cover for this equipment, if yes then please provide entire detail:
*Type of loss:	Theft/Damage (strike off whichever not applicable)	
*Brief description of incident of loss:  (If the space is insufficient use a separate sheet & attach)		
*Estimate of loss:INR:		
Provide Intimation number, if reported through web or call:		

**\*To be filled in case of Theft claims**

*Police Station, where the matter have been reported:		*Police Reference No:	
*10 digit Mobile number used at the time of loss: (*Applicable only for handset)			
Type of SIM tariff (Prepaid/ Postpaid connection): (*Applicable only for handset)		*SIM Network Service	
Letter for barring SIM services given to Network Provider (YES/NO): (*Applicable only for handset)		If YES Please give date of submission:	DD/MM/YYYY

**DECLARATION**

I/We agree to provide additional information to the company, if required. I/We the above mentioned, do hereby, to the best of my/our knowledge and belief, warrant the truth of the foregoing statement in every respect & if I/We have made, or in any further declaration the company may require in respect of the said loss, shall make any false or fraudulent statement, or any suppression or concealment, the policy shall be void and all rights to recover there under in respect of reimbursement shall be forfeited.

Date:

Place:

Signature of Insured Person/Beneficiary

Attach a copy of Photo ID - cum - signature proof



Declaration Form – Theft Claim

Date: ..... / ..... / 20...

From,  
Mr. / Ms. \_\_\_\_\_ (Claimant Name)

Address Line 1:

Address Line 2:

Street Name:

City/District:

Pin code:

State:

To,  
The New India Assurance Co. Ltd  
87, M. G. Road, Fort, Mumbai – 400001

I/We Mr. / Ms. .... would hereby like to inform that I/We had purchased the insured equipment from LOT Mobiles Private Limited's certified retailers or distributors vide Invoice No..... Dated...../...../20.....

Type of Equipment:(Handset/Tablet) \_\_\_\_\_

\*Bearing IMEI No / Serial no.1) \_\_\_\_\_

\* Bearing IMEI No 2) \_\_\_\_\_ (\*Applicable only for Mobile/Tablets with dual sim)

Make & Model No. as \_\_\_\_\_ and the said equipment has been stolen on date ...../...../20....., detailed description of loss is as mentioned below. \_\_\_\_\_

Detail Description of Incidence of loss/damage:

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

I/We was using the SIM service of (Service Provider name) \_\_\_\_\_ and my 10 digit mobile no. used at the time of loss is \_\_\_\_\_. I/We have already informed the service provider to bar the services to limit the risk of abuse and its acknowledgement along with reference number is \_\_\_\_\_ (SIM Barring reference number provided by Network Operator).

Further I/We would like to inform that police complaint has been lodge for loss of the subject matter, letter along with Police acknowledgment is attached herewith.

In connection to the aforementioned loss, I would hereby like to assign, transfer my authority to The New India Assurance Co. Ltd, 87, M.G. Road, Fort, Mumbai – 400001 for the said equipment. I/We agree to submit the salvage in case the claim is approved for total loss. I/We have read all the above mentioned information and I accept the same in totality and the same are true to the best of my/our knowledge. I/We hereby abide the terms and conditions of the policy.

Thanking you,

Name & Signature of the Claimant/Insured

Date: ...../...../ 16.....  
To,  
Customer Service Manager,  
.....  
.....  
.....

Reg.: Barring SIM Services of Mobile NO: (\*Applicable only for Mobile handsets/ Phablets or Tablets with Sim)

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Dear Sir/Madam,

This is to inform you that Mobile No: \_\_\_\_\_ is in the name of  
\_\_\_\_\_ & address registered with you  
is \_\_\_\_\_  
& I/We was using the (prepaid/postpaid SIM connection) \_\_\_\_\_.

I/We would hereby like to inform you that my mobile along with the SIM for the no \_\_\_\_\_  
have been lost / stolen on ...../...../166.....

Accordingly I / we would hereby request you to kindly bar the incoming and outgoing calls & all related  
services for the said number.

Please do the needful and bar the calls on receipt of the said letter. I / we would further request you to  
kindly let us know your reference no. for aforementioned request along with new SIM no.

Your Ref. No.: \_\_\_\_\_

New SIM no.: \_\_\_\_\_ (Mentioned on the backside  
of the New SIM package issued)

Thanking you,

Signature & Address of Claimant/Sim Owner

Seal & Signature of Service Provider

Date:  
Place:

Date:  
Place:

Authorized Signatory Name of SIM Service Provider: \_\_\_\_\_

To,  
Police Station In charge

Date:

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Reg.: Lodging a complaint against equipment bearing IMEI No / Serial No. \_\_\_\_\_

Dear Sir,

I/We Mr. / Ms. ....would hereby like to inform that I/We had purchased insured equipment from LOT Mobiles Private Limited's certified retailers or distributors vide Invoice No..... Dated...../...../20.....

\*Bearing IMEI No./ Serial No.1) .....

\*Bearing IMEI No.2)..... (\*Applicable only for Mobile/Tablet/Phablets with dual sim)

Make & Model No. ....

Type of Equipment : \_\_\_\_\_ (Handset/Tablet)

The said equipment has been stolen/lost on date ...../...../20....., detailed description of loss is as mentioned below.

Detail Description of Incident:


I / we was/ were using the service of (Mobile Service Provider name) \_\_\_\_\_ and my 10 digit mobile no. was \_\_\_\_\_ I/we have already informed the service provider to bar all the SIM services (including incoming & outgoing calls) against the aforementioned no. letter in effect of same is attached herewith for your ready reference. I / We would hereby like to lodge a complaint for the stolen mobile and request you to kindly assist us in finding the said mobile. As soon as the said mobile is recovered kindly inform to me/us.

I /We would further request you to kindly let me / us know the reference no. (General diary / Daily diary number) \_\_\_\_\_ for our complaint; so that same can be used in future correspondence.

Thanking you

Signature of the claimant/Insured  
Place:

Seal & Signature of Police Station  
Place:



## **Claim Document Checklist – (For THEFT CLAIM)**

### **Want to know about Claim Document Checklist –**

It's pretty hard to remember what to do after the initial shock and surprise after losing your Equipment If you are involved in such an incident, a checklist is to help ease your mind if you are involved in a loss, follow these tips to make sure you are prepared. Please note all the following documents need to be submitted to initiate the claim procedure with insurance company & we “UIBSPL” service provider will assist you to put forward all your claim documents.

- 1) Claim Form.
- 2) Declaration Form for Theft.
- 3) An acknowledged complaint letter from the police authority.
- 4) A certificate from the network service provider confirming the “SIM number” used at the time of loss which has been barred and shall also give complete details of the owner of SIM card.  
(Only applicable for handsets.)
- 5) Original Purchase Invoice
- 6) A copy of Claimant and SIM owner, photo cum Signature ID proof.
- 7) If the equipment is purchased by Company, a letter on companies’ letter head confirming authorized person/user.
- 8) NEFT Form (Bank Account Details/IFSC Code) along with one cancelled cheque.

These documents can also be downloaded from webpage <http://lot.euniversal.co.in>

**Note:** Unless requested, do not send your Mobile accessories like Battery, Earphone, charger, Data cable, Mobile Box etc. If lost or misuse, we do not undertake any responsibility.

Kindly fill all the details in true & correct manner with regards to your claim for hassle free claim experience and process. Submit the required original documents **within 15 days** from the date of registration of your claim.

**Please note that your claim documents will be forwarded by our team only when it is complete in all manners as required by Insurance Company.**

All original claim documents will be retained by Insurance Company & hence it is advisable to maintain a copy for your record.

For any assistance do call us on 022 4910 7910 or send an SMS as UIBSUPPORT (Space) LOT (Space)<your 10 digit mobile number> to 56767 e.g. UIBSUPPORT LOT 1234567890 or write us at [lot.support@universalinsurance.co.in](mailto:lot.support@universalinsurance.co.in) and we shall be more than happy to assist you.

